ZÍSKEJ national system for sharing and delivering documents

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What is ZÍSKEJ

- ZÍSKEJ (Get it) is a document delivery service based on the Czech library network + logistics + software)
- Its functionality is similar to ticketing systems
- A ticket (a request) is defined:
 - which document (bib record)
 - from which library (the item owner)
 - to which library or end user
 - which way (by post or digital file transfer)
 - in which format (physical item, xerox or a file)
 - for what price (post fees, copyright fees, work)
 - how quick (time or price priority)

ZÍSKEJ is based on previous experience

- INVIK (1997): EDD from NTK collections
- VPK (2001): EDD from sharing collections of cooperating libraries

ZÍSKEJ - features

- A platform for sharing and delivering documents
- Developed under GPL license in Python
- Completely web-based system (both end-user GUI and backoffice)
- API integration with other systems
- Extensible with additional delivery services by modules

ZÍSKEJ – ILL service types

Туре	Source	Transfer	Output
ILL	printed	postal parcel	original item
ILL (reprography)	printed	postal parcel	xerox copy
ILL (reprography)	printed	electronical	xerox copy
ILL (reprography)	e-document	electronical	xerox copy
EDD	printed	electronical	digital file
EDD	e-document	electronical	digital file

ZÍSKEJ – possible data sources

- Union catalog with item status check via NCIP
- E-documents catalog
- Any local catalog



ZÍSKEJ - modules

- Authentication
- ILL requests creation
- ILL request management (request queue)
- Document copy files storage
- Payments
- Alerts preventing overdue
- Usage and financial statistics, quality monitoring
- API

ZÍSKEJ - authentication

- required end user registration (financial, copyright and license reasons) – shibboleth accounts (eduID)
- required library registration local accounts

ZÍSKEJ – ILL requests creation

- ZÍSKEJ is a flexible tool applicable with any library catalog.
- It has no record database.
- Two ways how to create a request:
 - automatical record transfer from a library or union catalog with item status check
 - general form for manual entry and pre-filled via API
- ILL request must be validated by a requesting library.

ZÍSKEJ – ILL requests creation

POŽADOVANÝ DOKUMENT

Citace:

MORTON, Kate. Tajemství letního odpoledne. Vyd. 1. Praha: Ikar, 2014. 405 s. ISBN 978-80-249-2498-4. Zobrazit detail dokumentu v CPK

Odhadovaná cena:

25 Kč (0 - 200 Kč)

CPK ID:

mzk.MZK01-001401783

MVS OBJEDNÁVKA

Datum požadované čtenářem



Poslední den, kdy je pro čtenáře ještě přijatelné zahájení výpůjčky. Viditelné jen čtenáři a jeho knihovně.

číslo karty

008956

Čtenář ID nápověda

Jméno čtenáře

Karel

Příjmení čtenáře

Vávra

Ověření čtenáře

Ověřen úspěšně

FIXME Ověření čtenáře je podmínkou pro pokračování objednávky. V průběhu procesu ověřování je možné objednávku upravovat, není ale možné ji schválit a vytvořit požadavek na DK. Pokud při ověřování čtenáře zjistíte důvody neumožňující v tuto chvíli pokračovat ve vyřizování objednávky, máte možnost ji pozastavit do vyřešení nebo zcela zamítnout.

Poznámka knihovníka

Viditelné jen knihovně.

ZÍSKEJ – ILL request management

- load balancing calculation of the best candidates to process the request (time or price priority, white or black lists in library profiles, regular service hours, holidays, even load distribution among libraries)
- requests are managed like tickets in queue
- Czech Post service integration (address labels printing with postal barcodes)

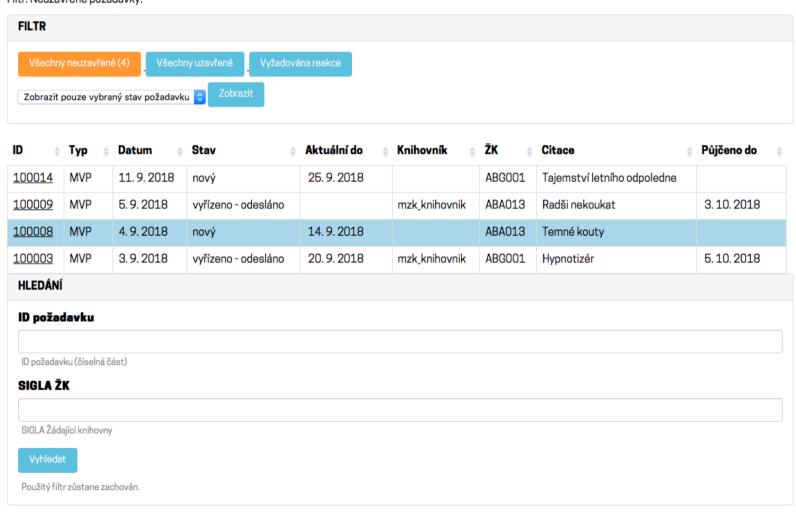
ZÍSKEJ – ILL request management



ZÍSKEJ – ILL request management

Požadavky DK

Zobrazují se požadavky dožádané knihovny BOA001. Filtr: Neuzavřené požadavky.



ZÍSKEJ – document copy files storage

- Copies can be stored in ZÍSKEJ storage for the user to download
- Files are automatically deleted after 30 days
- Secure transfers
- Copies are protected by identification labels (user ID, date, service name)
- No need for external storage services

ZÍSKEJ - payments

- local credit accounts
- payment cards gateway

ZÍSKEJ - alerts

- Time and deadlines watching for overdue prevention
- Alerts sent by e-mail and pushed via API to other systems
- Alerts can be managed by system politics

ZÍSKEJ - statistics

- All requests are monitored through their whole life cycle
- Views on requests filtered and ordered by any attribute
- Creation of drafts for accounting

ZÍSKEJ - benefits

- Central platform for sharing and delivering documents through whole Czech library network
- Libraries do not need to use any additional software
- uniform view on requests, huge portfolio of documents from many collections
- Speed and streamline document delivery with monitoring
- Provides complex delivery service for union catalogs

ZÍSKEJ –service support centre

- Logistics and process support, statistics
- Technical support
- Agreements, registrations, profile settings
- Complaints and accounting drafts

Thank you.

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